1 2 3 4 5 6	NOTE: CHANGES	SMADE BY THE COURT			
7 8 9	UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA				
9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26	 FEDERAL TRADE COMMISSION, Plaintiff, v. AMERICAN HOME SERVICING CENTER, LLC, CAPITAL HOME ADVOCACY CENTER, ILC, JAIME ABURTO, a/k/a James Aburto, and Jamie Aburto, individually, as an officer of American Home Servicing Center, LLC and National Advocacy Center, LLC, and d/b/a A.H.S.C., American Home Servicing Center, Local Page, NAC, National Servicing Center, MAPICULS ELERBO, ID, individually, as 				

1	Center, LLC and National Advocacy
2	Center, LLC, and d/b/a A.H.S.C. and American Home Servicing Center,
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4	EVE CHRISTINE RODRIGUEZ, a/k/a Elizabeth Davis, Elizabeth Powers,
5	Christina Rodriguez, Christine
6	Rodriguez, and Elizabeth Rodriguez, individually, as a manager of American
7	Home Servicing Center, LLC, a member
, 8	of Capital Home Advocacy Center, and d/b/a National Advocacy Group,
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9 10	and SERGIO LORENZO RODRIGUEZ, a/k/a Sergio Lawrence, individually, as a
-	manager of American Home Servicing
11	Center, LLC, a member of Capital Home
12	Advocacy Center, and d/b/a National Advocacy Group,
13	Defendants.
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Plaintiff, the Federal Trade Commission, has filed its Complaint for 1 2 Permanent Injunction and Other Equitable Relief pursuant to Section 13(b) of the 3 Federal Trade Commission Act ("FTC Act"), 15 U.S.C. § 53(b), and the 2009 4 Omnibus Appropriations Act, Public Law 111-8, Section 626, 123 Stat. 524, 678 5 (Mar. 11, 2009), as clarified by the Credit Card Accountability Responsibility and 6 Disclosure Act of 2009, Public Law 111-24, Section 511, 123 Stat. 1734, 1763-64 7 (Mar. 22, 2009), and amended by the Dodd-Frank Wall Street Reform and 8 Consumer Protection Act, Public Law 111-203, Section 1097, 124 Stat. 1376, 9 2102-03 (July 21, 2010) ("Dodd-Frank Act"), 12 U.S.C. § 5538, and has moved, 10 pursuant to Fed. R. Civ. P. 65(b), for a temporary restraining order, asset freeze, 11 other equitable relief, and an order to show cause why a preliminary injunction should not issue against Jamie Aburto, Marcus Fierro, Jr., Eve Christine 12 13 Rodriguez, and Sergio Lorenzo Rodriguez, and American Home Servicing Center, 14 LLC, Capital Home Advocacy Center, and National Advocacy Center, LLC.

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FINDINGS OF FACT

The Court, having considered the Complaint, the *ex parte* Motion for a Temporary Restraining Order, declarations, exhibits, and the memorandum of points and authorities filed in support thereof, and being otherwise advised, finds that:

1. This Court has jurisdiction over the subject matter of this case, and there is good cause to believe that it will have jurisdiction over all parties hereto and that venue in this district is proper.

2. In numerous instances, Defendants falsely and misleadingly represent, directly or indirectly, expressly or by implication, that:

a. Defendants are likely to obtain mortgage loan modifications on behalf of consumers; and

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b. Defendants have confirmed mortgage loan modifications on behalf of consumers.

3 3. There is good cause to believe that Defendants American Home Servicing Center, LLC ("American Home"), Capital Home Advocacy Center 4 ("Capital Home"), National Advocacy Center, LLC ("National Advocacy"), Jamie 5 Aburto, Marcus Fierro, Jr., Eve Christine Rodriguez ("Christina Rodriguez"), and 6 Sergio Lorenzo Rodriguez have engaged in and are likely to engage in acts or 7 8 practices that violate Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and that 9 Plaintiff is therefore likely to prevail on the merits of this action. As demonstrated by the bank records, lease documents, consumer declarations, transcripts of calls, 10 expert testimony, and testimony from a former employee, the FTC has established 11 a likelihood of success in showing that Defendants make false representations 12 about their ability to obtain mortgage loan modifications. 13

4. There is good cause to believe that immediate and irreparable harm will result from Defendants' ongoing violations of the FTC Act unless Defendants are restrained and enjoined by order of this Court.

5. There is good cause to believe that immediate and irreparable damage to the Court's ability to grant effective final relief for consumers – including monetary restitution, rescission, disgorgement or refunds – will occur from the sale, transfer, destruction or other disposition or concealment by Defendants of their assets or records, unless Defendants are immediately restrained and enjoined by order of this Court; and that, in accordance with Fed. R. Civ. P. 65(b) and L.R. 65-1, the interests of justice require that this Order be granted without prior notice to Defendants. Thus, there is good cause for relieving Plaintiff of the duty to provide Defendants with prior notice of its Motion for a Temporary Restraining Order.

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6. Good cause exists for appointing a temporary receiver over the Receivership Entities, freezing Defendants' assets, permitting the Plaintiff and the Receiver immediate access to the Defendants' business premises, and permitting the Plaintiff and the Receiver to take expedited discovery.

7. Weighing the equities and considering Plaintiff's likelihood of ultimate success on the merits, a temporary restraining order with an asset freeze, the appointment of a temporary receiver, immediate access to business premises, expedited discovery, and other equitable relief is in the public interest.

8. This Court has authority to issue this Order pursuant to Section 13(b) of the FTC Act, 15 U.S.C. § 53(b); Federal Rule of Civil Procedure 65; and the All Writs Act, 28 U.S.C. § 1651.

9. No security is required of any agency of the United States for issuance of a temporary restraining order. Fed. R. Civ. P. 65(c).

DEFINITIONS

For the purpose of this Order, the following definitions shall apply:

A. "Asset" means any legal or equitable interest in, right to, or claim to, any property, wherever located and by whomever held.

B. "Asset Freeze Accounts" includes accounts that are held by or for the
benefit of, or controlled by, directly or indirectly, any Corporate Defendant,
Individual Defendant, and other Receivership Entities. Asset Freeze Accounts also
includes the following accounts, identified by the account holder, the Financial
Institution, and last four digits of the account number:

- 1. Jaime Aburto; Bank of America; 3535
- 2. Jaime Aburto; Bank of America; 3580
- 3. Jaime Aburto; Bank of America; 4082
- 4. Jaime Aburto; Bank of America; 5468
- 5. Jaime Aburto; Bank of America; 6359
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1	6.	Jaime Aburto; Bank of America; 6391
2	7.	Jaime Aburto; Comerica; 0386
3	8.	Jaime Aburto; Comerica; 4656
4	9.	Jaime Aburto; JP Morgan Chase; 4861
5	10.	Jaime Aburto; JP Morgan Chase; 8160
6	11.	American Home; Bank of America; 5909
7	12.	American Home; Bank of America; 6102
8	13.	American Home; Bank of America; 6115
9	14.	American Home Servicing Center/Jaime Aburto; Citibank; 1407
10	15.	American Home Servicing Center/Jaime Aburto; One West Bank;
11		8532
12	16.	American Home Servicing Center/Jaime Aburto; Pacific Western
13		Bank; 9013
14	17.	American Home Servicing Center/Marcus Fierro, Jr.; JP Morgan
15		Chase; 3880
16	18.	American Home Servicing Center/Marcus Fierro, Jr.; JP Morgan
17		Chase; 7052
18	19.	American Home Servicing Center; Comerica; 1555
19	20.	Capital Freedom Mortgage Solutions; Bank of America; 2304
20	21.	Capital Freedom Mortgage Solutions; Bank of America; 2317
21	22.	Capital Home; Bank of America; 1710
22	23.	Capital Home; Bank of America; 1723
23	24.	Marcus Fierro, Jr.; Bank of America; 0215
24	25.	Marcus Fierro, Jr.; Bank of America; 3952
25	26.	Marcus Fierro, Jr.; Bank of America; 4423
26	27.	Marcus Fierro, Jr.; Bank of America; 5177
27	28.	Marcus Fierro, Jr.; Bank of America; 7380
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1	29.	Marcus Fierro, Jr.; Bank of America; 7393
2	30.	Marcus Fierro, Jr.; Bank of America; 7458
3	31.	Local Page/Jaime Aburto; Comerica; 4197
4	32.	NAC/Jaime Aburto; Citibank; 4088
5	33.	National Advocacy/Marcus Fierro, Jr.; Wells Fargo; 3666
6	34.	National Advocacy/Marcus Fierro, Jr.; Wells Fargo; 3674
7	35.	National Advocacy; Bank of America; 5912
8	36.	National Advocacy; Bank of America; 5925
9	37.	National Advocacy; Bank of America; 5938
10	38.	National Advocacy; JP Morgan Chase; 8676
11	39.	National Servicing Center/Eduardo Bello; JP Morgan Chase; 5593
12	40.	National Servicing Center; Bank of the West; 4311
13	41.	EC Rodriguez; JP Morgan Chase; 0689
14	42.	EC Rodriguez; JP Morgan Chase; 5730
15	43.	EC Rodriguez; JP Morgan Chase; 8412
16	44.	Sergio L. Rodriguez; Bank of America; 0062
17	45.	Sergio L. Rodriguez; Bank of America; 1927
18	46.	Sergio L. Rodriguez; Bank of America; 1930
19	47.	Sergio L. Rodriguez; Bank of America; 2520
20	48.	Sergio L. Rodriguez; Bank of America; 5241
21	49.	Sergio L. Rodriguez; Bank of America; 5254
22	50.	Sergio L. Rodriguez; Bank of America; 6936
23	51.	Sergio L. Rodriguez; Citibank; 7001
24	52.	Sergio Lorenzo Rodriguez; JP Morgan Chase; 4504
25	C.	"Corporate Defendants" means, collectively, American Home
26	Servicing Center, LLC ("American Home"), Capital Home Advocacy Center	
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("Capital Home"), and National Advocacy Center, LLC ("National Advocacy"), and each of their subsidiaries, affiliates, successors, and assigns.

D. "**Defendant**(s)" means Corporate Defendants, Jamie Aburto, Marcus Fierro, Jr., Christina Rodriguez, and Sergio Lorenzo Rodriguez, individually, collectively, or in any combination.

"Document" is synonymous in meaning and equal in scope to the 6 E. usage of "document" and "electronically stored information" in Federal Rule of 7 8 Civil Procedure 34(a), Fed. R. Civ. P. 34(a), and includes writings, drawings, 9 graphs, charts, photographs, sound and video recordings, images, Internet sites, web pages, websites, electronic correspondence, including e-mail and instant messages, contracts, accounting data, advertisements, FTP Logs, Server Access Logs, books, written or printed records, handwritten notes, telephone logs, telephone scripts, receipt books, ledgers, personal and business canceled checks and check registers, bank statements, appointment books, computer records, customer or sales databases and any other electronically stored information, including Documents located on remote servers or cloud computing systems, and other data or data compilations from which information can be obtained directly or, if necessary, after translation into a reasonably usable form. A draft or nonidentical copy is a separate document within the meaning of the term.

F. "Electronic Data Host" means any person or entity in the business of storing, hosting, or otherwise maintaining electronically stored information. This includes, but is not limited to, any entity hosting a website or server, and any entity providing "cloud based" electronic storage.

G. "Individual Defendant(s)" means Jamie Aburto, Marcus Fierro, Jr.,
Christina Rodriguez, and Sergio Lorenzo Rodriguez, individually, or in any
combination.

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H. "**Receiver**" means the temporary receiver appointed in Section XI of this Order and any deputy receivers that shall be named by the temporary receiver.

I. "**Receivership Entities**" means Corporate Defendants as well as any other entity that has conducted any business related to Defendants' mortgage assistance operation, including receipt of Assets derived from any activity that is the subject of the Complaint in this matter, and that the Receiver determines is controlled or owned by any Defendant, including Capital Freedom Mortgage Solutions and Local Page, LLC.

ORDER

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I. PROHIBITED BUSINESS ACTIVITIES

IT IS THEREFORE ORDERED that Defendants, Defendants' officers, 11 agents, employees, and attorneys, and all other persons in active concert or 12 13 participation with them, who receive actual notice of this Order by personal service or otherwise, whether acting directly or indirectly, in connection with the 14 advertising, marketing, promoting, or offering for sale of any goods or services, are 15 16 temporarily restrained and enjoined from misrepresenting or assisting others in 17 misrepresenting, expressly or by implication, any material fact, including, but not limited to: 18

19 A. Defendants' likelihood of obtaining mortgage loan modifications on20 behalf of consumers;

B. Defendants' confirmation of mortgage loan modifications on behalf of consumers; and

C. Any other fact material to consumers concerning any good or service, such as: the total costs; any material restrictions, limitations, or conditions; or any material aspect of its performance, efficacy, nature, or central characteristics.

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PROHIBITION ON RELEASE OF CUSTOMER INFORMATION

IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby temporarily restrained and enjoined from:

A. Selling, renting, leasing, transferring, or otherwise disclosing, the name, address, birth date, telephone number, email address, credit card number, bank account number, Social Security number, or other financial or identifying information of any person that any Defendant obtained in connection with any activity that pertains to the subject matter of this Order; and

B. Benefitting from or using the name, address, birth date, telephone
number, email address, credit card number, bank account number, Social Security
number, or other financial or identifying information of any person that any
Defendant obtained in connection with any activity that pertains to the subject
matter of this Order.

Provided, however, that Defendants may disclose such identifying
information to a law enforcement agency, to their attorneys as required for their
defense, as required by any law, regulation, or court order, or in any filings,
pleadings or discovery in this action in the manner required by the Federal Rules of
Civil Procedure and by any protective order in the case.

III. ASSET FREEZE

IT IS FURTHER ORDERED that Defendants and their officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby temporarily restrained and enjoined from:

A. Transferring, liquidating, converting, encumbering, pledging, loaning, selling, concealing, dissipating, disbursing, assigning, relinquishing, spending,

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withdrawing, granting a lien or security interest or other interest in, or otherwise disposing of any Assets that are:

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- 1. Asset Freeze Accounts;
- 2. owned or controlled, directly or indirectly, by any Defendant;
- 3. held, in part or in whole, for the benefit of any Defendant;
- 4. in the actual or constructive possession of any Defendant; or
- 5. owned or controlled by, in the actual or constructive possession of, or otherwise held for the benefit of, any corporation, partnership, asset protection trust, or other entity that is directly or indirectly owned, managed or controlled by any Defendant.

Opening or causing to be opened any safe deposit boxes, commercial B. mail boxes, or storage facilities titled in the name of any Defendant or subject to 12 13 access by any Defendant, except as necessary to comply with written requests from 14 the Receiver acting pursuant to its authority under this Order;

15 C. Incurring charges or cash advances on any credit, debit, or ATM card 16 issued in the name, individually or jointly, of any Corporate Defendant or any 17 corporation, partnership, or other entity directly or indirectly owned, managed, or controlled by any Defendant or of which any Defendant is an officer, director, 18 19 member, or manager. This includes any corporate bankcard or corporate credit card account for which any Defendant is, or was on the date that this Order was 20 21 signed, an authorized signor; or

Cashing any checks or depositing any money orders or cash received D. from consumers, clients, or customers of any Defendant.

The Assets affected by this Section shall include: (1) all Assets of Defendants as of the time this Order is entered; and (2) Assets obtained by Defendants after this Order is entered if those Assets are derived from any activity that is the subject of the Complaint in this matter or that is prohibited by this Order.

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This Section does not prohibit any transfers to the Receiver or repatriation of foreign Assets specifically required by this order.

IV. DUTIES OF ASSET HOLDERS AND OTHER THIRD PARTIES

IT IS FURTHER ORDERED that any financial or brokerage institution, Electronic Data Host, credit card processor, payment processor, merchant bank, acquiring bank, independent sales organization, third party processor, payment gateway, insurance company, business entity, or person who receives actual notice of this Order (by service or otherwise) that:

(a) has held, controlled, or maintained custody, through an account or
otherwise, of any Document on behalf of any Defendant or any Asset that has
been: owned or controlled, directly or indirectly, by any Defendant; held, in part
or in whole, for the benefit of any Defendant; in the actual or constructive
possession of any Defendant; or owned or controlled by, in the actual or
constructive possession of, or otherwise held for the benefit of, any corporation,
partnership, asset protection trust, or other entity that is directly or indirectly
owned, managed or controlled by any Defendant;

(b) has held, controlled, or maintained custody, through an account or otherwise, of any Document or Asset associated with credits, debits, or charges made on behalf of any Defendant, including reserve funds held by payment processors, credit card processors, merchant banks, acquiring banks, independent sales organizations, third party processors, payment gateways, insurance companies, or other entities;

(c) has extended credit to any Defendant, including through a credit card account, shall:

A. Hold, preserve, and retain within its control and prohibit the withdrawal, removal, alteration, assignment, transfer, pledge, encumbrance, disbursement, dissipation, relinquishment, conversion, sale, or other disposal of

any such Document or Asset, as well as all Documents or other property related to
such Assets, except by further order of this Court; provided, however, that this
provision does not prohibit an Individual Defendant from incurring charges on a
personal credit card established prior to entry of this Order, up to the pre-existing
credit limit;

- B. Deny any person, except the Receiver, access to any safe deposit box,
 commercial mail box, or storage facility that is titled in the name of any Defendant,
 either individually or jointly, or otherwise subject to access by any Defendant;
- 9 C. Provide Plaintiff's counsel and the Receiver, within three (3) days of
 10 receiving a copy of this Order, a sworn statement setting forth, for each Asset or
 11 account covered by this Section:
 - 1. The identification number of each such account or Asset;
 - 2. The balance of each such account, or a description of the nature and value of each such Asset as of the close of business on the day on which this Order is served, and, if the account or other Asset has been closed or removed, the date closed or removed, the total funds removed in order to close the account, and the name of the person or entity to whom such account or other Asset was remitted; and
 - 3. The identification of any safe deposit box, commercial mail box, or storage facility that is either titled in the name, individually or jointly, of any Defendant, or is otherwise subject to access by any Defendant; and

D. Upon the request of Plaintiff's counsel or the Receiver, promptly provide Plaintiff's counsel and the Receiver with copies of all records or other
Documents pertaining to each account covered by this Section or Asset, including originals or copies of account applications, account statements, signature cards, checks, drafts, deposit tickets, transfers to and from the accounts, including wire

transfers and wire transfer instructions, all other debit and credit instruments or slips, currency transaction reports, 1099 forms, and all logs and records pertaining to safe deposit boxes, commercial mail boxes, and storage facilities.

Provided, however, that this Section does not prohibit any transfers to the Receiver or repatriation of foreign Assets specifically required by this order.

V. <u>FINANCIAL DISCLOSURES</u>

IT IS FURTHER ORDERED that each Defendant, within five (5) days of service of this Order upon them, shall prepare and deliver to Plaintiff's counsel and the Receiver:

A. completed financial statements on the forms attached to this Order as
 Attachment A (Financial Statement of Individual Defendant) for each Individual
 Defendant, and Attachment B (Financial Statement of Corporate Defendant) for
 each Corporate Defendant; and

B. completed Attachment C (IRS Form 4506, Request for Copy of a Tax Return) for each Individual and Corporate Defendant.

VI. FOREIGN ASSET REPATRIATION

IT IS FURTHER ORDERED that within five (5) days following the service of this Order, each Defendant shall:

A. Provide Plaintiff's counsel and the Receiver with a full accounting, verified under oath and accurate as of the date of this Order, of all Assets, Documents, and accounts outside of the United States which are: (1) titled in the name, individually or jointly, of any Defendant; (2) held by any person or entity for the benefit of any Defendant or for the benefit of, any corporation, partnership, asset protection trust, or other entity that is directly or indirectly owned, managed or controlled by any Defendant; or (3) under the direct or indirect control, whether jointly or singly, of any Defendant;

B. Take all steps necessary to provide Plaintiff's counsel and Receiver access to all Documents and records that may be held by third parties located outside of the territorial United States of America, including signing the Consent to Release of Financial Records appended to this Order as **Attachment D**.

C. Transfer to the territory of the United States and all Documents and Assets located in foreign countries which are: (1) titled in the name, individually or jointly, of any Defendant; (2) held by any person or entity for the benefit of any Defendant or for the benefit of, any corporation, partnership, asset protection trust, or other entity that is directly or indirectly owned, managed or controlled by any Defendant; or (3) under the direct or indirect control, whether jointly or singly, of any Defendant; and

D. The same business day as any repatriation, (1) notify the Receiver and counsel for Plaintiff of the name and location of the financial institution or other entity that is the recipient of such Documents or Assets; and (2) serve this Order on any such financial institution or other entity.

VII. NON-INTERFERENCE WITH REPATRIATION

IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby temporarily restrained and enjoined from taking any action, directly or indirectly, which may result in the encumbrance or dissipation of foreign Assets, or in the hindrance of the repatriation required by this Order, including, but not limited to:

A. Sending any communication or engaging in any other act, directly or indirectly, that results in a determination by a foreign trustee or other entity that a "duress" event has occurred under the terms of a foreign trust agreement until such

time that all Defendants' Assets have been fully repatriated pursuant to this Order; or

B. Notifying any trustee, protector or other agent of any foreign trust or other related entities of either the existence of this Order, or of the fact that repatriation is required pursuant to a court order, until such time that all Defendants' Assets have been fully repatriated pursuant to this Order.

VIII. CONSUMER CREDIT REPORTS

IT IS FURTHER ORDERED that Plaintiff may obtain credit reports concerning any Defendants pursuant to Section 604(a)(1) of the Fair Credit Reporting Act, 15 U.S.C. 1681b(a)(1), and that, upon written request, any credit reporting agency from which such reports are requested shall provide them to Plaintiff.

IX. PRESERVATION OF RECORDS

IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby temporarily restrained and enjoined from:

A. Destroying, erasing, falsifying, writing over, mutilating, concealing, altering, transferring, or otherwise disposing of, in any manner, directly or indirectly, Documents that relate to: (1) the business, business practices, Assets, or business or personal finances of any Defendant; (2) the business practices or finances of entities directly or indirectly under the control of any Defendant; or (3) the business practices or finances of entities directly or indirectly under common control with any other Defendant; and

B. Failing to create and maintain Documents that, in reasonable detail, accurately, fairly, and completely reflect Defendants' incomes, disbursements, transactions, and use of Defendants' Assets.

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X. **REPORT OF NEW BUSINESS ACTIVITY**

IT IS FURTHER ORDERED that Defendants, Defendants' officers, agents, employees, and attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, whether acting directly or indirectly, are hereby temporarily restrained and enjoined from creating, operating, or exercising any control over any business entity, whether newly formed or previously inactive, including any partnership, limited partnership, joint venture, sole proprietorship, or corporation, without first providing Plaintiff's counsel and the Receiver with a written statement disclosing: (1) the name of the business entity; (2) the address and telephone number of the business entity; (3) the names of the business entity's officers, directors, principals, managers, and employees; and (4) a detailed description of the business entity's 13 intended activities.

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XI. **TEMPORARY RECEIVER**

IT IS FURTHER ORDERED that Krista L. Freitag is appointed as temporary receiver of the Receivership Entities with full powers of an equity receiver. The Receiver shall be solely the agent of this Court in acting as Receiver under this Order.

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XII. **DUTIES AND AUTHORITY OF RECEIVER**

IT IS FURTHER ORDERED that the Receiver is directed and authorized to accomplish the following:

Assume full control of Receivership Entities by removing, as the A. Receiver deems necessary or advisable, any director, officer, independent contractor, employee, attorney, or agent of any Receivership Entity from control of, management of, or participation in, the affairs of the Receivership Entity;

B. Take exclusive custody, control, and possession of all Assets and
 Documents of, or in the possession, custody, or under the control of, any
 Receivership Entity, wherever situated;

4 Conserve, hold, manage, and prevent the loss of all Assets of the C. 5 Receivership Entities, and perform all acts necessary or advisable to preserve the 6 value of those Assets. The Receiver shall assume control over the income and 7 profits therefrom and all sums of money now or hereafter due or owing to the 8 Receivership Entities. The Receiver shall have full power to sue for, collect, and 9 receive, all Assets of the Receivership Entities and of other persons or entities whose interests are now under the direction, possession, custody, or control of, the 10 11 Receivership Entities. Provided, however, that the Receiver shall not attempt to collect any amount from a consumer if the Receiver believes the consumer's debt 12 13 to the Receivership Entities has resulted from the deceptive acts or practices or 14 other violations of law alleged in the Complaint in this matter, without prior Court 15 approval;

16 D. Obtain, conserve, hold, manage, and prevent the loss of all Documents of the Receivership Entities, and perform all acts necessary or advisable to 17 18 preserve such Documents. The Receiver shall: divert mail; preserve all 19 Documents of the Receivership Entities that are accessible via electronic means 20 (such as online access to financial accounts and access to electronic documents 21 held onsite or by Electronic Data Hosts, by changing usernames, passwords or 22 other log-in credentials; take possession of all electronic Documents of the 23 Receivership Entities stored onsite or remotely; take whatever steps necessary to 24 preserve all such Documents; and obtain the assistance of the FTC's Digital 25 Forensic Unit for the purpose of obtaining electronic documents stored onsite or remotely. 26

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E. Choose, engage, and employ attorneys, accountants, appraisers, and other independent contractors and technical specialists, as the Receiver deems advisable or necessary in the performance of duties and responsibilities under the authority granted by this Order;

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F. Make payments and disbursements from the receivership estate that are necessary or advisable for carrying out the directions of, or exercising the authority granted by, this Order, and to incur, or authorize the making of, such agreements as may be necessary and advisable in discharging his or her duties as Receiver. The Receiver shall apply to the Court for prior approval of any payment of any debt or obligation incurred by the Receivership Entities prior to the date of entry of this Order, except payments that the Receiver deems necessary or advisable to secure Assets of the Receivership Entities, such as rental payments;

13 Take all steps necessary to secure and take exclusive custody of each G. 14 location from which the Receivership Entities operate their businesses. Such steps 15 may include, but are not limited to, any of the following, as the Receiver deems 16 necessary or advisable: (1) securing the location by changing the locks and alarm codes and disconnecting any internet access or other means of access to the 17 18 computers, servers, internal networks, or other records maintained at that location; 19 and (2) requiring any persons present at the location to leave the premises, to provide the Receiver with proof of identification, and/or to demonstrate to the 20 21 satisfaction of the Receiver that such persons are not removing from the premises 22 Documents or Assets of the Receivership Entities. Law enforcement personnel, 23 including, but not limited to, police or sheriffs, may assist the Receiver in 24 implementing these provisions in order to keep the peace and maintain security;

H. Take all steps necessary to prevent the modification, destruction, orerasure of any web page or website registered to and operated, in whole or in part,by any Defendants, and to provide access to all such web page or websites to

Plaintiff's representatives, agents, and assistants, as well as Defendants and their representatives;

3 I. Enter into and cancel contracts and purchase insurance as advisable or
4 necessary;

J. Prevent the inequitable distribution of Assets and determine, adjust, and protect the interests of consumers who have transacted business with the Receivership Entities;

K. Make an accounting, as soon as practicable, of the Assets and
financial condition of the receivership and file the accounting with the Court and
deliver copies thereof to all parties;

L. Institute, compromise, adjust, appear in, intervene in, defend, dispose of, or otherwise become party to any legal action in state, federal or foreign courts or arbitration proceedings as the Receiver deems necessary and advisable to preserve or recover the Assets of the Receivership Entities, or to carry out the Receiver's mandate under this Order, including but not limited to, actions challenging fraudulent or voidable transfers;

M. Issue subpoenas to obtain Documents and records pertaining to the
Receivership, and conduct discovery in this action on behalf of the receivership
estate, in addition to obtaining other discovery as set forth in this Order;

N. Open one or more bank accounts at designated depositories for funds of the Receivership Entities. The Receiver shall deposit all funds of the Receivership Entities in such designated accounts and shall make all payments and disbursements from the receivership estate from such accounts. The Receiver shall serve copies of monthly account statements on all parties;

O. Maintain accurate records of all receipts and expenditures incurred as
Receiver;

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P. Allow the Plaintiffs' representatives, agents, and assistants, as well as 2 Defendants' representatives and Defendants themselves, reasonable access to the 3 premises of the Receivership Entities, or any other premises where the Receivership Entities conduct business. The purpose of this access shall be to 5 inspect and copy any and all books, records, Documents, accounts, and other property owned by, or in the possession of, the Receivership Entities or their 6 agents. The Receiver shall have the discretion to determine the time, manner, and 8 reasonable conditions of such access;

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9 Q. Allow the Plaintiffs' representatives, agents, and assistants, as well as Defendants and their representatives reasonable access to all Documents in the 10 11 possession, custody, or control of the Receivership Entities;

Cooperate with reasonable requests for information or assistance from R. any state or federal civil or criminal law enforcement agency;

S. Suspend business operations of the Receivership Entities if in the judgment of the Receiver such operations cannot be continued legally and profitably; and

If in the Receiver's judgment the business operations cannot be 17 T. 18 continued legally and profitably, take all steps necessary to ensure that any of the 19 Receivership Entities' web pages or websites relating to the activities alleged in the Complaint cannot be accessed by the public, or are modified for consumer 20 21 education and/or informational purposes, and take all steps necessary to ensure that 22 any telephone numbers associated with the Receivership Entities cannot be 23 accessed by the public, or are answered solely to provide consumer education or 24 information regarding the status of operations.

XIII. TRANSFER OF RECEIVERSHIP PROPERTY TO RECEIVER IT IS FURTHER ORDERED that Defendants and any other person, with possession, custody or control of property of, or records relating to, the

Receivership Entities shall, upon notice of this Order by personal service or
 otherwise, fully cooperate with and assist the Receiver in taking and maintaining
 possession, custody, or control of the Assets and Documents of the Receivership
 Entities and immediately transfer or deliver to the Receiver possession, custody,
 and control of, the following:

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A. All Assets held by or for the benefit of the Receivership Entities;

B. All Documents of or pertaining to the Receivership Entities;

C. All computers, electronic devices, mobile devices and machines used to conduct the business of the Receivership Entities;

D. All Assets and Documents belonging to other persons or entities
whose interests are under the direction, possession, custody, or control of the
Receivership Entities; and

E. All keys, codes, user names and passwords necessary to gain or to
secure access to any Assets or Documents of or pertaining to the Receivership
Entities, including access to their business premises, means of communication,
accounts, computer systems (onsite and remote), Electronic Data Hosts, or other
property.

In the event that any person or entity fails to deliver or transfer any Asset or
Document, or otherwise fails to comply with any provision of this Section, the
Receiver may file an Affidavit of Non-Compliance regarding the failure and a
motion seeking compliance or a contempt citation.

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XIV. PROVISION OF INFORMATION TO RECEIVER

IT IS FURTHER ORDERED that Defendants shall immediately provide to the Receiver:

A. A list of all Assets and accounts of the Receivership Entities that are held in any name other than the name of a Receivership Entity, or by any person or entity other than a Receivership Entity;

B. A list of all agents, employees, officers, attorneys, servants and those persons in active concert and participation with the Receivership Entities, or who have been associated or done business with the Receivership Entities; and

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C. A description of any documents covered by attorney-client privilege or attorney work product, including files where such documents are likely to be located, authors or recipients of such documents, and search terms likely to identify such electronic documents.

XV. COOPERATION WITH THE RECEIVER

9 IT IS FURTHER ORDERED that Defendants; Receivership Entities; 10 Defendants' or Receivership Entities' officers, agents, employees, and attorneys, all other persons in active concert or participation with any of them, and any other 11 person with possession, custody, or control of property of or records relating to the 12 13 Receivership entities who receive actual notice of this Order shall fully cooperate 14 with and assist the Receiver. This cooperation and assistance shall include, but is 15 not limited to, providing information to the Receiver that the Receiver deems 16 necessary to exercise the authority and discharge the responsibilities of the 17 Receiver under this Order; providing any keys, codes, user names and passwords 18 required to access any computers, electronic devices, mobile devices, and 19 machines (onsite or remotely) and any cloud account (including specific method to access account) or electronic file in any medium; advising all persons who owe 20 21 money to any Receivership Entity that all debts should be paid directly to the 22 Receiver; and transferring funds at the Receiver's direction and producing records 23 related to the Assets and sales of the Receivership Entities.

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XVI. NON-INTERFERENCE WITH THE RECEIVER

IT IS FURTHER ORDERED that Defendants; Receivership Entities; Defendants' or Receivership Entities' officers, agents, employees, attorneys, and all other persons in active concert or participation with any of them, who receive

actual notice of this Order, and any other person served with a copy of this Order, are hereby restrained and enjoined from directly or indirectly:

A. Interfering with the Receiver's efforts to manage, or take custody, control, or possession of, the Assets or Documents subject to the receivership;

Transacting any of the business of the Receivership Entities;

C. Transferring, receiving, altering, selling, encumbering, pledging, assigning, liquidating, or otherwise disposing of any Assets owned, controlled, or in the possession or custody of, or in which an interest is held or claimed by, the Receivership Entities; or

D. Refusing to cooperate with the Receiver or the Receiver's duly authorized agents in the exercise of their duties or authority under any order of this Court.

XVII. STAY OF ACTIONS

IT IS FURTHER ORDERED that, except by leave of this Court, during the pendency of the receivership ordered herein, Defendants, Defendants' officers, agents, employees, attorneys, and all other persons in active concert or participation with any of them, who receive actual notice of this Order, and their corporations, subsidiaries, divisions, or affiliates, and all investors, creditors, stockholders, lessors, customers and other persons seeking to establish or enforce any claim, right, or interest against or on behalf of Defendants, and all others acting for or on behalf of such persons, are hereby enjoined from taking action that would interfere with the exclusive jurisdiction of this Court over the Assets or Documents of the Receivership Entities, including, but not limited to:

A. Filing or assisting in the filing of a petition for relief under the Bankruptcy Code, 11 U.S.C. § 101 *et seq.*, or of any similar insolvency proceeding on behalf of the Receivership Entities;

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Commencing, prosecuting, or continuing a judicial, administrative, or B. other action or proceeding against the Receivership Entities, including the issuance or employment of process against the Receivership Entities, except that such actions may be commenced if necessary to toll any applicable statute of limitations; or

Filing or enforcing any lien on any asset of the Receivership Entities, C. taking or attempting to take possession, custody, or control of any Asset of the Receivership Entities; or attempting to foreclose, forfeit, alter, or terminate any interest in any Asset of the Receivership Entities, whether such acts are part of a judicial proceeding, are acts of self-help, or otherwise. 10

Provided, however, that this Order does not stay: (1) the commencement or continuation of a criminal action or proceeding; (2) the commencement or continuation of an action or proceeding by a governmental unit to enforce such governmental unit's police or regulatory power; or (3) the enforcement of a judgment, other than a money judgment, obtained in an action or proceeding by a governmental unit to enforce such governmental unit's police or regulatory power.

XVIII. **COMPENSATION OF RECEIVER**

IT IS FURTHER ORDERED that the Receiver and all personnel hired by the Receiver as herein authorized, including counsel to the Receiver and accountants, are entitled to reasonable compensation for the performance of duties pursuant to this Order and for the cost of actual out-of-pocket expenses incurred by them, from the Assets now held by, in the possession or control of, or which may be received by, the Receivership Entities. The Receiver shall file with the Court and serve on the parties periodic requests for the payment of such reasonable compensation, with the first such request filed no more than sixty (60) days after the date of entry of this Order. The Receiver shall not increase the hourly rates used as the bases for such fee applications without prior approval of the Court.

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XIX. NO BOND REQUIREMENT

IT IS FURTHER ORDERED that no bond shall be required in this matter:

A. The United States and its agencies as moving party are not required to give security under Federal Rule of Civil Procedure 65(c).

B. No bond shall be required in connection with the appointment of the Temporary Receiver. Except for an act of gross negligence, the Temporary Receiver and the professionals shall not be liable for any loss or damage incurred by any of the Defendants, their officers, agents, servants, employees, and attorneys or any other Person, by reason of any act performed or omitted to be performed by the Temporary Receiver and the professionals in connection with the discharge of his or her duties and responsibilities.

XX. <u>IMMEDIATE ACCESS TO BUSINESS PREMISES AND RECORDS</u> <u>IT IS FURTHER ORDERED THAT:</u>

14 In order to allow Plaintiff and the Receiver to preserve Assets and A. 15 evidence relevant to this action and to expedite discovery, Plaintiff and the 16 Receiver, and their representatives, agents, contractors, and assistants, shall have 17 immediate access to the business premises and storage facilities, owned, 18 controlled, or used by the Receivership Entities. Such locations include, but are 19 not limited to, 301 West La Habra Blvd., Suite 2D, La Habra, CA 90631 and 1809 East Dyer Road, Suite 301, Santa Ana, CA 92705, and any offsite location or 20 21 commercial mailbox used by the Receivership Entities. The Receiver may exclude 22 Defendants, Receivership Entities, and their employees from the business premises during the immediate access. 23

B. Plaintiff and the Receiver, and their representatives, agents,
contractors, and assistants, are authorized to remove Documents from the
Receivership Entities' premises in order that they may be inspected, inventoried,
and copied. Plaintiff shall return any removed materials to the Receiver within

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five (5) business days of completing inventorying and copying, or such time as is agreed upon by Plaintiff and the Receiver;

C. Plaintiff's access to the Receivership Entities' documents pursuant to this Section shall not provide grounds for any Defendant to object to any subsequent request for documents served by Plaintiff.

D. Plaintiff and the Receiver, and their representatives, agents, contractors, and assistants, are authorized to obtain the assistance of federal, state and local law enforcement officers as they deem necessary to effect service and to implement peacefully the provisions of this Order;

E. If any Documents, computers, or electronic storage devices containing information related to the business practices or finances of the Receivership Entities are at a location other than those listed herein, including personal residence(s) of any Defendant, then, immediately upon receiving notice of this order, Defendants and Receivership Entities shall produce to the Receiver all such Documents, computers, and electronic storage devices, along with any codes or passwords needed for access. In order to prevent the destruction of computer data, upon service of this Order, any such computers or electronic storage devices shall be powered down in the normal course of the operating system used on such devices and shall not be powered up or used until produced for copying and inspection; and

F. If any communications or records of any Receivership Entity are
stored with an Electronic Data Host, such Entity shall, immediately upon receiving
notice of this order, provide the Receiver with the username, passwords, and any
other login credential needed to access the communications and records, and shall
not attempt to access, or cause a third-party to attempt to access, the
communications or records.

XXI. DISTRIBUTION OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that Defendants shall immediately provide a copy of this Order to each affiliate, telemarketer, marketer, sales entity, successor, assign, member, officer, director, employee, agent, independent contractor, client, attorney, spouse, subsidiary, division, and representative of any Defendant, and shall, within ten (10) days from the date of entry of this Order, provide Plaintiff and the Receiver with a sworn statement that this provision of the Order has been satisfied, which statement shall include the names, physical addresses, phone number, and email addresses of each such person or entity who received a copy of the Order. Furthermore, Defendants shall not take any action that would encourage officers, agents, members, directors, employees, salespersons, independent contractors, attorneys, subsidiaries, affiliates, successors, assigns or other persons or entities in active concert or participation with them to disregard this Order or believe that they are not bound by its provisions.

XXII. EXPEDITED DISCOVERY

IT IS FURTHER ORDERED that, notwithstanding the provisions of the Fed. R. Civ. P. 26(d) and (f) and 30(a)(2)(A)(iii), and pursuant to Fed. R. Civ. P. 30(a), 34, and 45, Plaintiff and the Receiver are granted leave, at any time after service of this Order, to conduct limited expedited discovery for the purpose of discovering: (1) the nature, location, status, and extent of Defendants' Assets; (2) the nature, location, and extent of Defendants' business transactions and operations; (3) Documents reflecting Defendants' business transactions and operations; or (4) compliance with this Order. The limited expedited discovery set forth in this Section shall proceed as follows:

Plaintiff and the Receiver may take the deposition of parties and non-parties. Seventy-two (72) hours' notice shall be sufficient notice for such depositions. The limitations and conditions set forth in Rules 30(a)(2)(B) and 31(a)(2)(B) of the

1 Federal Rules of Civil Procedure regarding subsequent depositions of an individual 2 shall not apply to depositions taken pursuant to this Section. Any such deposition 3 taken pursuant to this Section shall not be counted towards the deposition limit set 4 forth in Rules 30(a)(2)(A) and 31(a)(2)(A) and depositions may be taken by 5 telephone or other remote electronic means;

Plaintiff and the Receiver may serve upon parties requests for A. production of Documents or inspection that require production or inspection within five (5) days of service, provided, however, that three (3) days of notice shall be deemed sufficient for the production of any such Documents that are maintained or stored only in an electronic format. 10

Plaintiff and the Receiver may serve upon parties interrogatories that B. require response within five (5) days after Plaintiff serves such interrogatories; 12

13 The Plaintiff and the Receiver may serve subpoenas upon non-parties C. 14 that direct production or inspection within five (5) days of service.

D. Service of discovery upon a party to this action, taken pursuant to this Section, shall be sufficient if made by facsimile, email, or by overnight delivery.

E. Any expedited discovery taken pursuant to this Section is in addition to, and is not subject to, the limits on discovery set forth in the Federal Rules of Civil Procedure and the Local Rules of this Court. The expedited discovery permitted by this Section does not require a meeting or conference of the parties, pursuant to Rules 26(d) & (f) of the Federal Rules of Civil Procedure.

F. The Parties are exempted from making initial disclosures under Fed. R. Civ. P. 26(a)(1) until further order of this Court.

XXIII. **SERVICE OF THIS ORDER**

IT IS FURTHER ORDERED that copies of this Order as well as the Motion for Temporary Restraining Order and all other pleadings, Documents, and exhibits filed contemporaneously with that Motion (other than the complaint and

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1 summons), may be served by any means, including facsimile transmission, 2 electronic mail or other electronic messaging, personal or overnight delivery, U.S. 3 Mail or FedEx, by agents and employees of Plaintiff, by any law enforcement 4 agency, or by private process server, upon any Defendant or any person (including 5 any financial institution) that may have possession, custody or control of any Asset 6 or Document of any Defendant, or that may be subject to any provision of this 7 Order pursuant to Rule 65(d)(2) of the Federal Rules of Civil Procedure. For 8 purposes of this Section, service upon any branch, subsidiary, affiliate or office of any entity shall effect service upon the entire entity. 9 **CORRESPONDENCE AND SERVICE ON PLAINTIFF** 10 XXIV. 11 **IT IS FURTHER ORDERED** that, for the purpose of this Order, all 12 correspondence and service of pleadings on Plaintiff shall be addressed to: 13 Elsie Kappler Simon Han 14 Federal Trade Commission 15 600 Pennsylvania Ave., NW, Mail Drop CC-9528 Washington, DC 20580 16 Telephone: (202) 326-2466, -2495 17 ekappler@ftc.gov, shan@ftc.gov **XXV. PRELIMINARY INJUNCTION HEARING** 18 19 **IT IS FURTHER ORDERED** that, pursuant to Fed. R. Civ. P. 65(b), 20 Defendants shall appear before this Court on the 26th day of April, 2018, at 2:30 21 p.m., to show cause, if there is any, why this Court should not enter a preliminary 22 injunction, pending final ruling on the Complaint against Defendants, enjoining the violations of the law alleged in the Complaint, continuing the freeze of their 23 24 Assets, continuing the receivership, and imposing such additional relief as may be appropriate. 25 26 27

XXVI. BRIEFS AND AFFIDAVITS CONCERNING PRELIMINARY INJUNCTION

IT IS FURTHER ORDERED that:

4 Defendants shall file with the Court and serve on Plaintiff's counsel A. 5 any answering pleadings, affidavits, motions, expert reports or declarations, or 6 legal memoranda no later than six (6) days prior to the order to show cause hearing scheduled pursuant to this Order. Plaintiff may file responsive or 7 8 supplemental pleadings, materials, affidavits, or memoranda with the Court and 9 serve the same on counsel for Defendants no later than three (3) days prior to the order to show cause hearing. Provided that such affidavits, pleadings, motions, 10 expert reports, declarations, legal memoranda or oppositions must be served by 11 personal or overnight delivery, facsimile or email, and be received by the other 12 party or parties no later than 5:00 p.m. (Pacific Time) on the appropriate dates set 13 forth in this Section. 14

An evidentiary hearing on Plaintiff's request for a preliminary 15 B. 16 injunction is not necessary unless Defendants demonstrate that they have, and intend to introduce, evidence that raises a genuine and material factual issue. The 17 question of whether this Court should enter a preliminary injunction shall be 18 resolved on the pleadings, declarations, exhibits, and memoranda filed by, and 19 oral argument of, the parties. Live testimony shall be heard only on further order 20 of this Court. Any motion to permit such testimony shall be filed with the Court 21 22 and served on counsel for the other parties at least five (5) days prior to the preliminary injunction hearing in this matter. Such motion shall set forth the 23 24 name, address, and telephone number of each proposed witness, a detailed 25 summary or affidavit revealing the substance of each proposed witness's expected testimony, and an explanation of why the taking of live testimony would be 26 27 helpful to this Court. Any papers opposing a timely motion to present live

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testimony or to present live testimony in response to another party's timely motion to present live testimony shall be filed with this Court and served on the other parties at least three (3) days prior to the order to show cause hearing.

Provided, however, that service shall be performed by personal or overnight delivery, facsimile or email, and Documents shall be delivered so that they shall be received by the other parties no later than 5:00 p.m. (Pacific Time) on the appropriate dates provided in this Section.

XXVII. DURATION OF THE ORDER

IT IS FURTHER ORDERED that this Order shall expire fourteen (14) days from the date of entry noted below, unless within such time, the Order is extended for an additional period pursuant to Fed. R. Civ. P. 65(b)(2).

XXVIII. <u>RETENTION OF JURISDICTION</u>

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for all purposes.

SO ORDERED, this 13th day of April, 2018, at 7:30 a.m.

JOSEPHINE L. STATON UNITED STATES DISTRICT JUDGE